

ULTRA ALL INCLUSIVE CONCEPT

FOOD SERVICES:24 HOURSDRINKS SERVICES:24 HOURS

<u>Free:</u> Ice Cream everyday between 15:00 - 16:00 o'clock, Italian and Ottoman A'la Carte Restaurants for 6 night and above stays, 3 days before reservation required for 1 time, Turkish Bath, 25 minutes usage, reservation required.

Extra Charged: İn the hotel Imported drinks, cocktails containing import drinks, fresh juices, at the beach all cocktails and alcoholic drinks and food. Sauna, massage, foam massage, peeling, face mask, aromatherapy and other kinds of massages/

RESTAURANT	SERVICE PROVIDED	CAPACITY	LOCATION	OPENING HOURS
FOOD SERVICES				
Breakfast	Open Buffet	100 (indoor) 74 (Outdoor)	Ottoman Teras Restaurant	07.30 - 10.00
Late Breakfast	Open Buffet	100 (indoor) 74 (Outdoor)	Ottoman Teras Restaurant	10.00 - 11.00
Lunch	Open Buffet	100 (indoor) 74 (Outdoor)	Ottoman Teras Restaurant	12.30 - 14.00
Dinner	Open Buffet	100 (indoor) 74 (Outdoor)	Ottoman Teras Restaurant	19.00 - 21.00
Dinner	A'La Carte		'Istanbul' A'La Carte Restaurant 'Italy' A'La Carte Restaurant	19.00 - 21.00 19.00 - 21.00
Tea, Coffee, cakes and cookie	Self-service		Agora Bar	15:00 - 18:00
Snacks: pizza, toast and sandviches, hamburger, spagetti, fries	Self-service		Agora Snack Bar	11:00 – 19:00
Night Soup or Snacks	Self-service		Agora Snack Bar	21.30 - 07.30

DRINKS SERVICES	SERVICE PROVIDED	OPENING HOURS
AGORA BAR	Local alcoholic and non-alcoholic drinks, and some cocktails (soft drinks, soda, concentrated fruit juices, tea and coffee)	24 Hours
BEACH BAR	Soft drinks, soda, concentrated fruit juices, tea and coffee	09:00 - 19:00
OTTOMAN RESTAURANT BAR	Local alcoholic and non-alcoholic drinks, and some cocktails (soft drinks, soda, concentrated fruit juices, tea and coffee)	12:30 - 14:00 19:00 - 21:00
ROOF BAR	Local alcoholic and non-alcoholic drinks, and some cocktails (soft drinks, soda, concentrated fruit juices, tea and coffee)	21:00 - 24:00
DİSCO BAR	Opened 2 times a week, local alcoholic and soft drinks are served free of charge	23:30 - 02:00



ACTIVITIES AND OTHER SERVICES

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 FREE Minibar is filling with water, mineral water, fizzy drinks and juices 1 time a week. Refilling with water everyday Safe Tea Coffee Set (herbal teas, coffee and tea on arrival) Beach Towel (Beach Towels are changed 2 times a week) Animation (day and evening program) Mini Club (4-12 years old) Crib, Highchairs (in restaurant), Aerobics, water gymnastics, pool games Mattress, sunbed, umbrella Darts, boccia, table tennis Fitness center (10:00 – 20:00) Wireless Internet 	 EXTRA CHARGED Market, Hairdresser Laundry Services and Dry Cleaning Telephone, Fax, Photocopy Water Sports Doctor 			
ENTERTAINMENT				
PROGRAM : Sports activities during the day, pool games, boccia, water gymanstics, aerobics, darts, 6 days in a week soft animation program				
EVENING PROGRAM : Animation shows, in June, July, August and September Turkish Night and Live Music 1 time per week				
CHILD ANIMATION: 4-12 years old mini club (10:30-12:00 / 15:00–17:00), games, mini disco.				

OTHER SERVICES

Room cleaning daily

Sheets are changed 2 times a week

Towels changed 3 times a week

Credit Cards: Visa, Mastercard, American express cards are accepted

Pets: Not allowed

Area available for use by disabled people: Available

Non-smoking area: Law prohibits smoking in enclosed spaces

Voltage: 220 V

- Wristbands are used by the guest saffety and to benefit from the hotel facilities
- In case of loss of room or towel cards , 10 € will be charged
- All beverages will be served in glasses, there is no bottle beverage service
- Service staff has the right to refuse to serve alcohol drinks in case of guest's being heavily under theirs influence in order to maintain guests well being.
- Fruit and vegetable fresh juices, turkish coffee are extra charged
- According to the dress code being applied in our hotel, guests, which are wear clothes such as shorts, swimsuit, slippers are not allowed to enter to the restaurants.
- It is forbidden to use iron, water pipe etc. in the rooms. For any demage in the rooms guest will be charged.
- Room service is extra charged
- You will be charged for any dammage given to the hotel supplies and for missing.
- There is no alcoholic beverages service under the age of 18.
- Due to hygienically reasons it is not allowed to take foods and drinks out from the restaurant and bars to the hotel rooms.
- We kindly ask do not take food and beverages out to the beach from the hotel.
- <u>All services and locations of services (opening hours, preparing of the beach area etc.) included in Ultra</u> <u>All Inclusive Concept can be changed due to seasonal and weather conditions</u>