



KLEOPATRA BLUE HAWAI HOTEL

RECEPTION: Our reception is 24 hour at your service to assist you and answer you questions to call reception dial number 0.

EXCHANGE: You can exchange your cash for Turkish Lira at reception anytime .You can learn current rate of Exchange at receptionist's desk

KEYS: The magnet card on key which you get from reception is being used to activate electric system in your room by inserting it into socket .In case of loss of key please immediately notify receptionist .In case lost key is not found it will be charged to your bill.To avoid effect of key magnet card on your credit cards please keep them separately Leaving you room lock the door by preessing a buton on the inner side of the door.This way you can lock your door without using a key.

TELEPHONE:You can use your room phone for city ,inter-city and international calls.For city use prefix 9 for inter-city 9+0 for international calls 9+00 then dial the number you want to call.The expenses of your call will be added to your bill automatically.

AWAKING :To be awoken at appointed time please inform receptionist

MINI-BAR : Extra charged

DOKTOR : In case of needs or emergancy our reception can find a doktor any time

TV : You can watch satellite television in your rooms .Expenses for lost TV control will be charged to your account.

AIR CONDITIONER: Checking in at the hotel you get a key with a magnet card which you use yo open your room's door please take your key along and don't leave magnet card in socket in order to avoid fire hazard .Our hotel doesn't take responsibility for any electric problem which can be causes by leaving magnet card in socket . Expenses for lost remote control will be charged to your account.

SAFE BOX:To protect your Money and valuables there is a safe available in your room.This service is chargeable .You can get key from reception . In case of loss of key it will be charged to your bill .Our hotel is not responsible for your Money and values lost from your safe box.

LAUNDRY : Please put laundry or clothes you want to be ironed into a laundry bag and leave it on your bed with a filled list of clothes which you can find in your wardrobe.This service is chargeable.

PROBLEMS : In case of appearing any problem in your room please inform reception.We will solve it as soon as possible.Please notify us about any problems in shortest time.

SWIMMING POOL : Open between 09:00-18:00.Please don't leave children and people who can't swim next to swimming pool and at the beach alone.Bath and face towels in your rooms are just for using in room.Chaise – lounges and parasols aorund swimming pool are free.

ALL INCLUSIVE CONSEPT FOR KLEOPATRA BLUE HAWAI HOTEL

BREAKFAST	08:00 – 10:00
LUNCH	12:30 – 14:00
COFFEE BREAK	16:00 - 17:00
DINNER	19:00 – 20:30

All lokal drinks,beer and softdrinks are free between 10:00 – 22:00 (without beach bar) EXCLUSIVE SERVICES :All import drinks , fresh juice and all drinks purchased after 22:00 are chargeable.All drinks and foods are chargeable at the beach bar

WI-FI : Free in general hotel area not rooms

Linens: Change in every 3 day

Towels: Change in every 2 day

Rooms: Are checked every day